DRP Customer Agreement (3 Types)

DRP - \$0 Trade In Version - Promotional Offers ONLY

"You" are entering into an agreement ("Agreement") with The Signal ("The Signal") for Your Device(s) (collectively "Device") via T-Mobile's Device Recovery Program ("Program"). By clicking accept or sending in your Device you agree that:

- 1. You have sole ownership rights, or will pay off any outstanding balance to obtain sole ownership rights, and the Device is not stolen property.
- 2. By accepting the Promotional Offer, You agree to the Promotional Offer requirements and are giving up full ownership rights to Your Device. This transaction is final and non-refundable. Your Device will not be returned (except as provided in the Program Terms and Conditions or as required by law).
- 3. You will remove all personal information, passwords or user locks.
- 4. You will deactivate the Device and pay any outstanding balances. You are responsible for any service or installment charges on the Device after the transaction date.
- 5. The Signal, T-Mobile, and T-Mobile's authorized retailers, may share information related to this transaction, including Your name, address, telephone number, e-mail address, and Device Serial number.
- 6. If You defer this transaction, or accept the Promotional Offer over the web or phone, You must send Your Device to The Signal by the trade in expiration date. The Signal has the right to evaluate Your Device to validate the information You provided and make adjustments to Your eligibility for the Promotional Offer based upon that evaluation.
- 7. You have read and agreed to the T-Mobile Device Recovery Program Terms and Conditions located at http://amsshippinglabel.assurant.com/T-Mobile/Terms.pdf.

DRP - \$0 Trade In AND Standard Trade-In Version

"You" are entering into an agreement ("Agreement") with The Signal ("The Signal") for Your Device(s) (collectively "Device") via T-Mobile's Device Recovery Program ("Program"). By clicking accept or sending in your Device you agree that:

- 1. You have sole ownership rights, or will pay off any outstanding balance to obtain sole ownership rights, and the Device is not stolen property.
- 2. By accepting the Promotional Offer, You agree to the Promotional Offer requirements. By accepting both the Promotional Offer and the Offer Price, You are giving up full ownership rights to Your Device. This transaction is final and non-refundable. Your Device will not be returned (except as provided in the Program Terms and Conditions or as required by law).
- 3. You will remove all personal information, passwords or user locks.
- 4. You will deactivate the Device and pay any outstanding balances. You are responsible for any service or installment charges on the Device after the transaction date.
- 5. The Signal, T-Mobile, and T-Mobile's authorized retailers, may share information related to this transaction, including Your name, address, telephone number, e-mail address, and Device Serial number.
- 6. If You defer this transaction, or accept the Promotional Offer over the web or phone, You must send Your Device to The Signal by the trade in expiration dates. The Signal has the right to evaluate Your Device to validate the information You provided and make adjustments to either the Offer Price or Your eligibility for the Promotional Offer based upon that evaluation.
- 7. You have read and agreed to the T-Mobile Device Recovery Program Terms and Conditions located at http://amsshippinglabel.assurant.com/T-Mobile/Terms.pdf.

DRP - Standard Trade In Version

"You" are entering into an agreement ("Agreement") with The Signal ("The Signal") for Your Device(s) (collectively "Device") via T-Mobile's Device Recovery Program ("Program"). By clicking accept or sending in your Device you agree that:

- 1. You have sole ownership rights, or will pay off any outstanding balance to obtain sole ownership rights, and the Device is not stolen property.
- 2. By accepting the Offer Price, You are giving up full ownership rights to Your Device. This transaction is final and non-refundable. Your Device will not be returned (except as provided in the Program Terms and Conditions or as required by law).
- 3. You will remove all personal information, passwords or user locks.
- 4. You will deactivate the Device and pay any outstanding balances. You are responsible for any service or installment charges on the Device after the transaction date.
- 5. The Signal, T-Mobile, and T-Mobile's authorized retailers, may share information related to this transaction, including Your name, address, telephone number, e-mail address, and Device Serial number.
- 6. If You defer this transaction, or accept the Offer Price over the web or phone, You must send Your Device to The Signal by the trade in expiration date. The Signal has the right to evaluate Your Device to validate the information You provided and make adjustments to the proposed Offer Price based upon that evaluation.
- 7. You have read and agreed to the T-Mobile Device Recovery Program Terms and Conditions located at http://amsshippinglabel.assurant.com/T-Mobile/Terms.pdf.